

Limited Lifetime Warranty

We believe that our pet doors are the most durable on the market. That's why we were the first to offer a Limited Lifetime Warranty in workmanship and materials. All defective parts will be replaced free of charge. Limited Lifetime Warranty applies to the original purchaser only, with proof of sales receipt.(Excludes flap or breakage of the glass panel.)

A replacement part will be sent when we receive proof of purchase and a check in the amount of \$10.00 to cover shipping and handling, payable to:

**IDEAL PET PRODUCTS, INC.
24735 Ave. Rockefeller
Valencia, California 91355
Attn: Pet Products Warranty Dept.**

This warranty is void if damage to material is due to improper installation or intentional abuse.

As with any home improvement project, if you do not have the tools or skills to properly install your pet door, we suggest using a professional handyman or licensed contractor.