

Limited Lifetime Warranty

The Heavy Duty Dog Door®, Big Dog Door™, Easy Dog Door™ is covered by a limited lifetime warranty. We warrant this product to be free of defects in materials or workmanship for the life of your dog. Damage caused by accident, improper installation or abuse is specifically excluded from this warranty. Gun Dog House Door® Co. is not responsible for any incidental or consequential damage resulting from use of this product. Normal wear and tear excludes the hinges from warranty. Customers are responsible for all shipping costs.

Partial returns and/or damages will not receive full credit. Items damaged through USE or due to return shipping damage will receive partial or no credit. Should you decide that you wish to refuse receipt of an item when delivered by UPS, USPS, FedEx or common carrier and legitimately ordered the product, credit will be issued minus any shipping custom fees and charges.